



Safe and Excellent Childcare That Makes A Difference

2022-2023

Our calendar year runs from June 1st - May 31st.

School Age Program Parent Handbook

Locations

Camarillo Campus

380 Mobil Avenue

Camarillo, CA 93010

camarillo@pacificcamps.com

805-482-5250

Newbury Park Campus

3947 Kimber Drive

Newbury Park, CA 91320

newburypark@pacificcamps.com

805-499-8676

Oxnard Campus

850 Ivywood Drive

Oxnard, CA 93030

oxnard@pacificcamps.com

805-983-0214

Ventura Campus

4050 Market St,

Ventura, CA 93003

ventura@pacificcamps.com

805-654-0686

www.pacificcamps.com

With just a few clicks you can find just about anything you need to know about camp!

WELCOME TO THE PACIFIC CAMPS FAMILY!

Thank you for choosing Pacific Camps for your childcare needs. We consider your decision a huge honor and a great responsibility. We pray for each family that is sent our way. You are no exception!

*This parent handbook contains information regarding our After School and Summer Camps . It will explain the why and how of what we do. However, the most important thing that I would like to convey is this: **We exist very simply because we care about you and your family. If there is anything our staff can do to better serve you, please let us know.***

God bless you,

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MISSION

Safe and excellent childcare that makes a difference.

What does that mean?

Safe - We recognize that the **safety** of your child is the most important thing in child care. We will constantly implement procedures that will protect the environment for your child. Some examples are: staff screening and background checks, staff training, staff ratios, environmental safety, planned and prepared activities.

Excellent - One slogan that we use - -*"We are too fun to be called daycare"*. We don't believe in putting kids in a room with a staff person sitting in the corner. We train our staff to lead and be engaged in the games and activities that we plan. We plan every minute of every day. We theme every week so that each week is a new experience for the children. We are constantly looking for new games, field trips, ideas, and crafts to provide an **excellent** program.

Difference - We are a Christian organization. We want to introduce your child to the foundations of the Christian faith, including a relationship with Christ. We have daily devotions, memory verses, and prayer time with the children.

At Pacific Camps, our goal is to develop individual relationships with children in order to bring them and their families into a personal relationship with Jesus Christ.

- We believe positive social development and self- esteem are critical to learning positive behavior. It is our goal to create an environment where children are treated with respect and in turn are expected to treat others with respect.
- We believe that academic success is critical to a child's future. We place a huge emphasis on our homework rooms. We recognize that we are heavily invested with you in helping your child achieve success at school.

**If we are successful in these areas, we will have succeeded
in making a difference in the life of your child!**

PACIFIC CAMPS' TOP SEVENTEEN THINGS YOU NEED TO KNOW!

1. Our website: **www.pacificcamps.com** – With just a few clicks you can find just about anything you need to know about camp and access your Brightwheel account.

2. Pacific Camps will communicate via the Brightwheel app regarding weekly camp updates, enrollment reminders, or urgent notices. An account with Brightwheel will be required for each parent or guardian with a child enrolled in Pacific Camps. Each person who picks up a child from Pacific Camps must have parent permission and a unique pin to sign in/out the child.

3. Our Hours of Operation:
 - After School Camp - Monday - Friday: School Dismissal - 6:00PM
 - Afternoon pick up is between 4-6pm.
 - Summer & Holiday Camp- Monday - Friday: 7:00AM - 6:00PM
 - Morning drop off is between 7-8:45am.
 - Afternoon pick up is between 4-6pm.
 - **Please drop off your child before 8:45 AM and pick up your child after 4:00 PM in order to ensure that your child does not miss that day's event.** There is no alternate care available.

4. We are closed these holidays (or the days they are observed) as well as staff training days:
 - Martin Luther King Day
 - Presidents' Day
 - Memorial Day
 - Friday after Memorial Day week for Annual Staff Training
 - 4th of July
 - Labor Day
 - Veterans Day
 - Thanksgiving and Black Friday
 - Christmas Day
 - New Year's Day

*We may be closed early or closed entirely on Christmas Eve and Good Friday based on the host church and how the holiday falls on the calendar.

5. Pacific Camps requires all tuition contracts to sign up for auto-draft through Brightwheel.

Payment is due the Friday prior to the week your child attends, not the Friday after attending. There will be an \$18.00 late fee on Monday morning if your card was declined on Friday, and will be run the following Friday for any amount due on your account.

6. Summer and Annual Tuition Contracts have 2 vacation weeks that you may choose to use during summer camp if your child will not be attending. To use your vacation weeks you will need to email your site billing department at least 5 days prior to the payment date. Pacific Camps does not give refunds.

7. After School and Annual Contracts include the option to attend on teacher workdays. To avoid being charged, if your child will not be attending you will need to email your site billing department at least 5 days prior to the payment date. Pacific Camps does not give refunds.

8. For all day programs – you need to bring lunch or purchase one. If your child does not bring lunch, then a lunch will be provided and \$10 will be charged to your account.

9. You may pack a snack for your child or your child can purchase a snack from our snack bar. Pacific Camps will not be responsible for storing, microwaving, refrigerating or freezing any items. Some sites may restrict snacks containing peanuts or tree nuts based on childrens' allergies.

10. Camp T-shirts must be worn and seen anytime at camp in an all day program. Our T-shirt policy is for the safety of your child. Camp shirts provide quick identification in group settings. (No altered shirts, half shirts, cut sleeves, etc.)

11. For safety, closed toe and closed heel shoes must be worn everyday. Sandals may be brought to be worn at the beach, at the pool, or for one site water days.

12. For any all day camps: Morning drop off is between 7-8:45am. Afternoon pick up is always between 4-6pm. The front desk is closed from 9am-4pm. If an emergency situation arises and you need to pick up when our front desk is closed, please contact us through Brightwheel. Please note that your camper may miss a field trip or still be on a field trip if picked up or dropped off outside of our normal drop off and pick up times.

13. For half days at school: Pacific Camps will pick up campers early when schools have an early dismissal. For After school Contracts, any week that includes a half day, a \$10 fee will automatically be added to the tuition for that week. This does not apply to those on Annual Tuition Contracts.

14. We close at 6pm. There will be a late fee due if a student is picked up after 6pm at the rate of: \$15.00 flat fee between 6:01 and 6:15, and \$1.00 per minute thereafter. Our clock in/out software will be the determinant of the time of pick up. The price will remain doubled until the end of the contract period after the second late pickup.

15. It is important for us to know when your child will not need to be picked up from school. It creates safety issues and makes us late for other schools. If your child stays home sick or does not attend school for any other reason, or if you have picked your child up from school for any reason please leave a Brightwheel message **before** 10:00 am. A \$13.00 fee may be charged to your account if we arrive at the school and have not been alerted that your child is not there. The price doubles after the second late pickup.

16. I approve my child's image to be used in any and all promotional photographs, videos, or websites. If this is an issue, please speak to your local director.

17. Pacific Camps is a **Christian Ministry** that seeks to spread the gospel of Jesus Christ. Chapel times and teaching of Biblical truths are part of our weekly programming.

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Registration and Tuition Pricing:

An Annual Registration Fee (\$85) and Weekly Tuition is required for your child to attend any Pacific Camps program between June 1st- May 31st. Registration fees are non refundable.

- Weekly tuition is due each Friday previous to your child's attendance. We require ALL tuition payments to be auto-drafted through our billing and communication software. *Cash and checks are not accepted for tuition payments.*
- A weekly late fee of \$18 will be charged if tuition is not paid each Friday. This includes if the card is declined for the Friday payment.
- If tuition is still not paid, an additional \$10 fee will be added the next Monday.
- The full balance on student accounts will run each Friday.
- The parent signing the child's registration form is considered the **financially responsible party for that Child**. If both parents wish to be considered the responsible party both parents must sign the registration form.
- If a camper account is delinquent for more than two weeks Pacific Camps will suspend childcare and summer camp services until the account is brought up to date.
 - If the payment method on file is declined twice we will require a new payment method to be entered into our billing software system before the next payment is due.
- Parents who have chosen a contract payment agreement (all payment agreements are contracts with the exception of summer drop in), will be charged for the duration of the program period (summer camp or afterschool) regardless of attendance.
 - Payment contracts can be canceled at any time for a \$230 fee for Summer Contracts or a \$700 fee for After School and Annual Contracts.
- There are no refunds given. (For example, but not limited to: If your child is expelled/suspended for disruption or other bad behavior, there is no refund provided by Pacific Camps.) A credit may be given in certain circumstances.
- For After School Contract, any week that includes a half day of school, a \$10 fee will automatically be added to the \$125 tuition and you will be charged \$135 for that week. This does not apply to those on Annual Tuition Contracts.
- A vacation week is an approved week (M-F) that you can suspend your tuition if your child does not attend. To use a vacation week, you will need to email your site's billing department at least **5 days prior to the payment date**.
- Please note your site billing department email:
camarillo@campbilling.com

vantura@campbilling.com

newburypark@campbilling.com

oxnard@campbilling.com

- If you email later than that date, your payment will be drafted from your account. If you have a vacation week available, we will be happy to give a credit to your next week of attendance, however no refund will be given.
 - **Summer and Annual Tuition Contracts** have 2 vacation weeks that you may choose to use during summer camp if your child will not be attending. You may choose any 2 weeks during the summer camp program. After your vacation weeks are used you will be required to pay regardless of your child's attendance. In order to use your vacation weeks you will need to email your site billing department at least 5 days prior to the payment date. Pacific Camps does not give refunds.
 - **Afterschool Program Contracts** - Most school districts have 3-4 non-school weeks that are not covered by the After School Contract. During these weeks (e.g. Christmas Week 1, Christmas Week 2, President's Week, and Spring Break), you must sign up for the "Weekly Drop-In Attendance" camp on the website.
- Camp closes promptly at 6pm and children picked up after closing time will be charged a late pickup fee of: \$15 for the first 15 minutes (6:01pm to 6:15pm) and \$1 for each minute thereafter. The Brightwheel app will be the determinant of the pick up time.
- Any outstanding fees that have been incurred during a given program must be paid to a zero balance before enrollment and attendance into the following program. (E.g. Fees during summer camp must be paid before attending the following school year program.)
- Pacific Camps requires a two (2) week written notification when terminating services.
- Copies of enrollment forms, attendance records, and tax statements can be found on your Brightwheel account.
- Additional copies of enrollment forms and sign in records will only be released upon written request by the enrolling parent or by court order. A minimum \$25 fee will be charged per calendar quarter of forms requested and may take up to 1 week to be processed.

General Information:

- If your child's school is closed for a teacher workday/holiday, Pacific Camps will be open for all day camp from 7am - 6pm (this does not include the dates that Pacific Camps is closed for Holidays), with drop off from 7am- 8:45am and pick up from 4pm -6pm.

- The tuition cost for all day camp will be listed under your specific contract on the “Teacher Workday” section on the pricing sheet online. Please note that there may be additional fees for the field trip that day, if there is one.
- Campers can bring their lunch or purchase a hot lunch during all day camps at Pacific Camps for \$7(\$11 for Chuck E Cheese). If you choose to do so, please let the front desk know at drop off. If a camper comes without a lunch and is not signed up for a hot lunch, one will be provided to him/her \$10 will be charged to your account.
- Camp shirts are required on field trips on all day camps for safety purposes. If your camper arrives without a Pacific Camps camp shirt, one will be given to the camper and charged to your account for \$12. Any additional camp shirts can be purchased at the front desk (1 for \$12 or 5 for \$55).
- Important notices such as schedule changes and upcoming events will be posted at our front desks, as well as communicated through the Brightwheel app. It is your responsibility to stay updated.
- It is a requirement that every child be checked in and out at the front desk by a parent/guardian/or an approved adult listed by the parent on the registration. Each individual will have their own pin number to use as verification. This includes CDR, CHS, CCRC families.
- Even with a unique pin number, identification WILL BE REQUIRED if the person picking up is not recognized by front desk staff or the Director as an approved person by the parent or guardian.
- The staff- to -child -ratio meets all state childcare licensing requirements for each of the programs we provide.
- Pacific Camps prohibits the use of tobacco, alcohol, or non-prescription drugs on our camp premises. Pacific Camps reserves the right not to release children to those with alcohol on their breath or under the influence of drugs or suspicion thereof.
- Please label all of your children’s personal belongings with their names. Pacific Camps is not responsible for any articles of clothing, personal belongings, or personal athletic equipment that is lost or damaged by theft, fire, natural disaster, or other occurrences.
- We will announce and donate Lost and Found items periodically throughout the year. Please check the Lost & Found regularly for your child’s items.
- Parents are not permitted beyond the front desk/lobby. If your child forgets something or needs assistance, a Pacific Camps Staff member can assist them. Because our staff has been run through background checks, we ask that parents follow this policy so that we know who is with/around our campers.

- Pacific Camps generally schedules “G” or “PG” rated movies for our field trips and/or onsite events, however, if a “PG 13” movie of appropriate matter is available for older campers, it may be included.
- Pacific Camps can not be held responsible for lost or stolen phones, electronic devices, toys, dvd’s, etc... that were brought to camp. In order to avoid this, we advise you to leave these items at home, unless it is a designated Electronics Day.
- Pacific Camps Counselors and Directors reserve the right to ask a camper to place their phone, tablet, etc... in their backpacks or at the front desk if it is being a distraction to the camp program.
- Closed -toe and closed heel shoes must be worn every day.
- Pacific Camps provides no accident/medical protection.
- Pacific Camps reserves the right to change our policies and/or procedures at any time after a 30 day written notification.
- You may pack snacks for your child or your child can purchase snacks from our snack bar. Cash can be sent with your camper, or you can add snack money to your Brightwheel account. We have snack time once during the after school program. We have snack time twice during the full day program - once in the morning, and once in the afternoon. Snack prices range from \$.25 - \$1, and campers are not allowed to spend more than \$1.50 per trip to the snack bar.
- By signing my child into the daily program, I am giving Pacific Camps permission to allow my child to participate in swimming, wading, or other water activities on or off camp premises.
- Pacific Camps children are served without regard to race, color, national or ethnic origin or in any other category protected by law. Pacific Camps reserves the right to make decisions regarding camper participation due to physical and/or mental limitations or disabilities. Children with special needs may be enrolled upon mutual agreement between the parents and the Director. Reasonable accommodations will be made for individuals with disabilities. Modifications to policies or procedures can be made if the modifications do not fundamentally alter the services the camp provides or adversely affect the operation of the program.
- All children will be enrolled on a 90 day trial basis to make sure that Pacific Camps can meet the individual needs of the child. Pacific Camps reserves the right to terminate services at any time. Pacific Camps is designed for children who want to cooperate and participate in activities. Each child’s good behavior is imperative to the success of Pacific Camps. Children who are physically aggressive, defiant to authority, etc. may be allowed to attend on a trial basis.

- If a child has an IEP or 504 education plan, parents must submit the most current copy with registration forms prior to attending. Parents must provide an updated copy of the IEP or 504 education plan as soon as one becomes available.
- Arbitration - By enrolling my child, I understand that any dispute involving Pacific Camps and myself or my child shall be resolved by way of arbitration through the rules and regulations of the American Arbitration Association. Each party shall bear its own costs and attorney fees in connection with any such action, to the extent allowed by law.
- By enrolling my child, I am responsible for all financial obligations incurred to Pacific Camps for the program.

Structure: [AFTER SCHOOL PROGRAM](#)

The after school program at Pacific Camps was designed to keep your children engaged and having fun, while also giving them time to focus on their studies and grow deeper spiritually. From approximately 11:00 - 3:30 (based on dismissal times), we will be safely transporting your child from school to our childcare facility. Once back at our facility, children will have snack time and participate in homework rooms, option times, devotions, and afternoon rotations. Each week, campers will have a new weekly theme that inspires their crafts and activities. The devotion each week covers a main point that is built upon each day. Pick up by parents from after school occurs from 3:30pm - 6pm. Parents must have the check in/check out code for their child in order to pick up from our facility. Starting in September, each week, a Fun Friday field trip may be offered during our after school program.

Transportation:

- When available, Pacific Camps offers special trip pick up for children with activities after school. If your child has to stay after school for sports, band, etc. we will schedule a special trip pick-up. The special pick-up charge is \$13.00 per trip. Please arrange this with the front desk.
- When needed, parents must notify the front desk if your child will not need our special trip pick up. If we are not informed, and we send staff on a special pick-up trip there will be an additional \$13 trip fee and the special trip pick up service could be revoked.
- Parents should contact the front desk by 10 a.m. through Brightwheel if your child is not going to be picked up after school by Pacific Camps. This protocol is in place to ensure the safety of your children and the punctuality of our drivers to each school. Parents will be charged a \$13 fee if Pacific Camps is not contacted.
- If you communicate that a camper should be “absent,” but the school brings them out to the Pacific Camps vehicle, it is our policy to pick the camper up if they are listed on

our route. We will not risk the camper's safety by leaving them at school. If this occurs, the camper can be picked up from our location.

- By signing my child into the daily program, I am giving Pacific Camps permission to transport my child off Camp property and my child will participate in scheduled and unscheduled field trips.

Please Review These Transportation Guidelines With Your Child. If these transportation guidelines are not followed, campers will face consequences to include vehicle suspension for the safety of all on the Pacific Camps vehicle(s).

- Drivers are on scheduled routes and pick up children from more than one school. Therefore, campers are to report to the camp vehicle immediately after the bell rings or when dismissed from class. **2nd TRIP-** If your child misses a scheduled pick up **for any reason** and we must return to the school to pick them up, there will be a charge.
- Campers are to enter/exit the vehicles without shoving and pushing.
- Once children board the camp vehicle, children may not leave the vehicle for any reason.
- Campers must stay seated and buckled at all times while in the vehicle.
- Campers must avoid loud talking, or anything else that might distract the driver.
- Campers must keep silent near railroad tracks so that the driver can listen for trains.
- Campers must keep their head, arms, and body inside the vehicle. Campers must keep their hands and feet to themselves.
- Campers must not throw objects inside or out of the vehicle.
- There is no eating or drinking in the vehicle.
- Campers must not damage the vehicles and always assist in keeping it clean. If any child destroys property within the vehicle, the parent(s) will be held liable to replace the item(s) broken.
- Campers must take a seat and remain seated, facing forward, while the vehicle is moving. Keep your feet on the floor in front of the seat, not in the aisle.
- Campers must keep the aisle and the exits clear.
- Campers may talk in the vehicle without yelling, screaming, or cursing. Any use of abusive or vulgar language, or directing such language toward other students or adults is prohibited.
- Campers are to exit the vehicle with all of their belongings.
- Campers must keep all private body parts covered by clothing at all times and they should not be shown to anyone else.
- The emergency door and exit controls may only be used during supervised drills or actual emergencies.

I am agreeing with the following statement: Transportation to and from Pacific Camps licensed facilities is my responsibility, and I can choose to have my child dropped off and/or picked up by myself, a relative, or my designee. I will sign my child into a Pacific Camps licensed facility

upon arrival. If I opt to have Pacific Camps Transportation Department transport my child, I authorize a Pacific Camps staff person as my designee to sign my child in to/out of a Pacific Camps Licensed Facility upon arrival/departure. I understand that Pacific Camps' Transportation Department is not part of the licensed facilities of Pacific Camps and that the Transportation Department representative will sign my child in/out upon arrival/departure at the licensed facility. I understand that any time my child crosses the threshold into a Pacific Camps licensed facility they are subject to all the rules, regulations, and statues of Community Care Licensing and, therefore, are subject to Title 22, which governs them. I acknowledge that the Pacific Camps Transportation Department, which includes its drivers, vehicles, policies and procedures, are under the guidelines of the California Highway Patrol as well as the Department of Motor Vehicles. I understand that Pacific Camps school buses and youth buses are subject to all laws and regulations of the California Highway Patrol, the California Board of Education, and the California Department of Motor Vehicles.

Homework Rooms:

- We have structured homework rooms during the after school program. Please make sure your child understands that homework or reading is done during this time.
- Campers are encouraged to complete their homework at camp during this time. If a camper is picked up earlier than 5:00 PM, their homework may not be completed.
- The counselors can check the camper's daily agenda for homework.
- If your child does not have homework on a given day, please make sure they come to camp with a book or quiet activity that they can quietly work on while the other campers are doing their homework.
- We will assist children with homework as time and other needs allow. At this time we do not offer one-on-one tutoring.
- During homework time, campers should remain in their seats and quiet unless speaking to a Pacific Camps staff member.
- We will verify that all homework is done neatly and will spot check for correctness. Though we hope to have all homework completed at Pacific Camps, we ask parents to review their child's homework at home as counselors will not be checking every answer.
- The only help we cannot accommodate is one on one time with each child such as: individual reading aloud or flash cards. Children will have to complete this at home with their parents.
- As a courtesy, we will contact parents if we see campers are not completing homework or stating they do not have homework for several days, etc. We also ask that you kindly let the front desk know if assignments are being missed.
- Please let your Director know if you would prefer for your child to complete their homework at home.

- Computers may be used for homework assignments but if not used properly, the privilege will be revoked.

Fun Friday Field Trips: *Beginning in September 2022*

- Fun Friday field trips for the current week are announced with the theme at the beginning of the week.
- Fun Friday field trips are optional and cost extra. (Typically \$5 - \$12 per trip).
 - Example: Blenders In the Grass, Toppers Pizza, Chick-fil-A, etc.
 - These trips can be added to the Brightwheel app or paid with cash.

****Parents must sign up for these trips via Brightwheel Message by Thursday night at 6pm for their camper to attend.***

- Due to the nature of the After School Fun Friday trip, camp shirts are not required.
- Campers will leave for the trip after routes around 3:30 - 4pm and return between 5:30 and 5:45pm.

General Information: [SUMMER CAMP AND HOLIDAY CAMP PROGRAM](#)

- Important notices such as schedule changes and upcoming events will be posted at our front desks, as well as communicated through the Brightwheel app. It is your responsibility to stay updated.
- It is a **requirement** if you are a CDR/CHS/CCRC parent that your child **also** be checked in and out on the CDR/CHS/CCRC website at the front desk by a parent/guardian/or an approved adult listed by the parent on the registration. Each individual will have their own unique pin number to use as verification. This includes CDR, CHS, CCRC families.
- Even with a unique pin number, identification **WILL BE REQUIRED** if the person picking up is not recognized by front desk staff or the Director as an approved person by the parent or guardian.
- The staff- to -child -ratio meets all state childcare licensing requirements for each of the programs we provide.
- Pacific Camps prohibits the use of tobacco, alcohol, or non-prescription drugs on our camp premises. Pacific Camps reserves the right not to release children to those with alcohol on their breath or under the influence of drugs or suspicion thereof.
- Please label all of your children's personal belongings with their names. Pacific Camps is not responsible for any lost or stolen items. We announce and donate Lost and Found items periodically throughout the year.
- Parents are not permitted beyond the front desk/lobby. If your child forgets something or needs assistance, a Pacific Camps Staff member can assist them. Because our staff

has been run through background checks, we ask that parents follow this policy so that we know who is with/around our campers.

- Pacific Camps can not be held responsible for lost or stolen phones, electronic devices, toys, dvd's, etc... that were brought to camp. In order to avoid this, we advise you to leave these items at home, unless it is a designated Electronics Day.
- Pacific Camps Counselors and Directors reserve the right to ask a camper to place their phone, tablet, etc... in their backpacks, or at the front desk if it is being a distraction to the camp program.
- Pacific Camps provides no accident/medical protection.
- Campers must stay in their assigned groups throughout the summer programming. Each group attends different field trips each day and rosters must be accurate.
- Campers can bring their lunch or purchase a hot lunch during all day camps at Pacific Camps (summer camp, holiday camp, and full day camp) for \$7 (\$11 for Chuck E Cheese). The lunch menu will be posted in the Brightwheel app, online at pacificcamps.com, and at the front desk. If a camper comes without a lunch and is not signed up for a hot lunch, one will be provided to them and \$10 will be charged to your account.
- You may pack a snack for your child or your child can purchase a snack from our snack bar. Cash can be sent with your camper for a snack, or you can send a message through your Brightwheel app to add money to their snack bar account. We have snack time twice during summer camp and holiday camp programs. Snack prices range from .25 - \$1, and campers are not allowed to spend more than \$1.50 per trip to the snack bar.
- Field trips are covered with your weekly tuition with the exception of optional field trips, e.g. Green Events, amusement park passes and overnight field trips that would include an added fee.

**You may send additional money with your child for field trips, but there is no guarantee that children will have the opportunity to spend it. Pacific Camps is not responsible for this money. Counselors cannot hold money for campers. Campers must be responsible for their own money.*

- Camp t--shirts must be worn on full days. If a camper arrives at camp without a camp shirt, one will be provided and the parent will be charged \$12.00.
- Please remember the importance of labeling clothing with your child's name, especially camp t--shirts.
- Closed toe and closed heel shoes must be worn everyday. Sandals may be brought and worn at the beach, pool, or during on site water day activities.
- On water days, please send your child with their bathing suit underneath their clothes. They should pack a towel and dry clothes, including a second camp shirt. Modest

bathing suits should be worn by males and females. If you have a question, ask your front desk staff.

Structure: SUMMER CAMP AND HOLIDAY CAMP PROGRAM

The summer camp and holiday camp programs at Pacific Camps are designed to give your children a fun-filled week of camp that also keeps them safe and growing spiritually. Each week campers will have a new weekly theme that inspires their crafts and activities. After drop off is completed, campers will have an opportunity to get a snack and participate in a devotion with their group. The devotion each week covers a main point that is built upon each day.

Depending upon the field trip for the day, campers will then eat lunch on-site or off-site and participate in their field trip. Campers can bring their lunch or a hot lunch is available for purchase during all day camps at Pacific Camps (summer camp, holiday camp, and full day camp) for \$7 (\$11 for Chuck E Cheese). The lunch menu will be posted on Brightwheel, online at pacificcamps.com, and at your front desk. If a camper comes without a lunch, and is not signed up for a hot lunch, one will be given to him/her and \$10 will be charged to your account. Each Site will typically return to their home church by 4pm and campers then have another snack time. Pick up by parents from Summer or Holiday Camp occurs from 4pm-6pm. Parents and all approved adults must have their identification and personalized check in/check out pin for their child in order to pick up from our facility.

Field Trips:

During Summer and Holiday Camps, Pacific Camps typically offers a field trip multiple days a week. The field trip schedule can be found on pacificcamps.com and on your Brightwheel app.

Camp shirts are required for all non-school days for safety.

- Onsite day - During this day, campers will do rotations with their group and participate in games and crafts that coincide with the weekly theme.
- Green Event day - Green Events are optional field trips for an extra charge. Hot lunch from Pacific Camps is not available on these events so a sack lunch is required. Green Event examples are: Skating Plus, Golf N' Stuff, Defy, etc. They usually range from \$20 - \$30. The Green Event will be posted on the calendar. **Parents must sign their camper up by 6pm the night before the date of the Green Event.** This ensures that we have proper staffing and transportation. Anyone not signed up by 6 pm for the Green Event will attend the other field trip. There is no extra cost for the alternative trip on Green Event days.
- Beach/Pool/Water day - These typically consist of water slides/slip n slides. Campers should come for water day dressed in their bathing suits under their clothes/camp shirts. Campers typically have an opportunity to change after water day. The pool and

beach that we visit have lifeguards, and staff is stationed to monitor campers while swimming. Please inform the front desk if your camper requires a life jacket.

- Movie day - These typically consist of going to a movie theater or watching a big screen movie onsite. Money for concessions \$7 is optional on these days. Parents may sign up for a snack pack with the front desk.
- Miscellaneous fun days - For instance, we may have a trip to the Santa Barbara Zoo, Moxi Museum, Magic Mountain, or Hurricane Harbor, etc. These will be posted on the field trip calendar. There is no hot lunch option on these field trip days. A sack lunch is required. You may send additional money with your child for field trips, but there is no guarantee that children will have the opportunity to spend it. Pacific Camps is not responsible for this money. Counselors cannot hold money for campers. Campers must be responsible for their own money.
- By signing my child into the daily program, I am giving Pacific Camps permission to transport my child off camp property and my child will participate in field trips.

Behavior and Correction:

- The Pacific Camps' discipline policy is designed to promote the development of self-direction, self-control, and socially acceptable behavior. This is accomplished through: sensitivity, consistency, firmness, fairness, and follow through. We strive to maintain a loving and positive atmosphere and reinforce the structural boundaries required. Any form of discipline involves specific learning processes.
- Pacific Camps is designed for children who want to cooperate and participate in activities. If your child is having behavioral issues at camp, please handle it accordingly because each child's good behavior is imperative to the success of our camps. Children who are physically aggressive, defiant to authority, etc. may be allowed to attend on a trial basis. However, we reserve the right to dismiss any child whose behavior hinders the camp experience for others. No refunds will be given.
- Pacific Camps does not use corporal punishment.
- Pacific Camps reserves the right for its Directors to suspend or expel a child from their camps at any time for any length of time if deemed necessary based on previous behavior with no refund given.
- If deemed necessary by the Director, in the case of disrespectful, unsafe, aggressive, or violent behavior, a parent will be notified to come and must pick up their child within one hour. If a parent does not show up to pick up their child within one hour there will be a \$25 fee per hour.
- If behavior is significant or has become a consistent problem, a Parent Conference will be requested and a Parent Conference Record (PCR) will be filled out by the director to be gone over with the parent. This will outline the incident, the steps the child, parent,

and director will need to take to help keep this behavior from reoccurring, as well as the consequence if the behavior continues. This paperwork must be signed by the director and the parent and kept on file.

- Depending upon the nature of the behavior, the consequence may be lifted to the previous consequence every two months that a child goes without displaying the problem behavior.
- **Below are examples of behavior and resulting corrective actions. These lists are not meant to be exhaustive:**

Minor behavioral incidents:

BEHAVIOR: Yelling inside, picking on others or cheating

CORRECTIVE ACTION: 2 min. to 5 min. of silent time out and debrief, sit out of activity or have a privilege denied.

Major behavioral incidents:

BEHAVIOR: Talking back to staff, not listening to staff, fighting/aggressive behavior, swearing, damaging property or running away from staff

CORRECTIVE ACTION: A parent conference will be necessary for all major behavioral incidents. This meeting will consist of a discussion of the child's behavior, outlining a plan of action to eliminate the behavior, and a discussion of the consequences for that day's behavior and for if the behavior should persist. All of this will be documented on our Parent Conference Record (**PCR**) and signed by the site director, the parent and the child. The PCR will then be filed in the camper's file for future reference. Any unusual incidents will be reported to each state's licensing agency when required. Consequences for both minor and major behavioral incidents are at the **discretion of the site director**.

Electronics Policy:

At Pacific Camps, phones may be used by children in **emergency** situations only. **Children are not allowed to use cell phones unless pre-approved by a Director.** With the rise in E-learning, we understand the importance and value of technology. Nevertheless, we also understand the dangers that can come with technology. For all campers, technological devices (tablets, cell phones, computers) can only be used during the Homework Room (a period between 3:00pm-5:00pm), unless it is a designated Electronics Day. If a technological device is being used during the approved time, the counselor must be able to see the screen. Campers are only allowed to do homework, play games (only E rated, no guns), and call or text a parent with a counselor or director's permission on their devices. Sharing of devices, being on any form of social media, and texting or calling individuals without permission is not allowed. We are no longer allowing

any forms of Youtube unless it is a part of a school assignment. Phones are not allowed during afternoon rotations (outside of Homework Room) or any other options aside from Electronics Day. Technological devices are not allowed to be used while being transported on Pacific Camps vehicles. Pacific Camps cannot be held responsible for lost or stolen cell phones.

Thank you for joining us in encouraging and enforcing these policies with your campers for the safety of all. If camper's are caught in the wrong area on their device or at the wrong time, their device will be taken and remain at the front desk until pick up time if the guidelines are not followed by the camper. We want to remind all parents that we are available to you during the time your camper is at our site! If you need to speak to your child, please send us a Brightwheel message or give us a call at (805) 482-5250 (or your site listed below), and we will be happy to coordinate that conversation! We hope these policies will help encourage more FUN and more SAFETY here at Pacific Camps!

Policies and Procedures:

Pacific Camps Disaster Plan

In the case of an emergency or disaster, the following procedures will be implemented:

- All children will remain with Pacific Camps staff on the premises or at the designated emergency relocation site for up to 72 hours unless an injury requires release to an emergency medical facility or the child(ren) are picked up by a parent or approved designee.
- The relocation sites for your child's camp are listed on the Emergency Disaster Plan, which is posted at each front desk. This plan also lists Emergency Cellular phone numbers.

Fire/Emergency/Lockdown: Campers will remain with their counselors in a pre-designated spot that they have already practiced.

*Pacific Camps will communicate with parents by an alert on Brightwheel app and text if any type of emergency or disaster occurs while your child is under our care. The safety of your child is of utmost importance to us.

- Emergency Phone Numbers:
 - Promise Land Preschool (805) 482-5250
 - Camarillo (805) 482-5250
 - Newbury Park (805) 489-2217
 - Oxnard (805) 983-0214
 - Ventura (805-654-0686

Inclement Weather/Conditions (Earthquake/Fire, etc.)

Pacific Camps will follow our school districts' closing and early dismissal announcements. We will make a decision regarding opening during inclement weather with the safety of your campers in mind.

- Pacific Camps Camarillo follows Cape Charter School, Beacon Hill Classical Academy, Mesa Union, and Pleasant Valley School District school closures and early dismissal announcements during inclement weather/emergencies.
- Pacific Camps Newbury Park follows Conejo Valley Unified School District's closures and early dismissal announcements during inclement weather/emergencies.
- Pacific Camps Oxnard follows Oxnard, Ocean View, Port Hueneme, and Rio School Districts' school closures, early dismissal announcements, and opening delay announcements during inclement weather/emergencies.
- Pacific Camps Ventura follows Ventura Unified and Ventura Missionary Districts' school closures, early dismissal announcements, and opening delay announcements during inclement weather/emergencies.
- Pacific Camps will not provide pick up from schools in the case of early dismissal in these cases.
- There are no refunds if Pacific Camps is closed due to inclement weather, earthquakes, or fires.

Announcements will be made through email and Brightwheel app in the event that camp will be closed due to these conditions.

Health

- All Pacific Camp staff are **mandated reporters** and are required by law to report any suspected child abuse (physical, sexual, verbal, emotional, or neglect) to Child Protective Services.
- If a child shows signs of illness while at camp, he/she may not be admitted or may be sent home. If sent home, a parent or an authorized person will be required to pick up the child within one hour. Please seek a physician's help when necessary. Children with fevers, diarrhea, and other contagious illnesses must be excluded from camp for at least 24 hours after their temperature returns to normal or 24 hours after their last loose stool. Any child diagnosed with a streptococcal infection must be excluded for 48 hours after the initial dose of physician prescribed medication. A temperature of over 100+ or a camper that has thrown up 2 or more times in the previous 24 hours, requires an immediate pick up.
- Pacific Camps Directors are trained biannually in First Aid and CPR.
- If a child is involved in a minor accident while at Pacific Camps a "**Parent Information Notification**" (PIN) will be written and given to the parent. If a physician's care is needed, parents will be contacted immediately and emergency procedures will be

followed. A doctor's note must be submitted to the Director for review before a child may return to Pacific Camps after injury or illness.

- Pacific Camps **does not** employ medical personnel and all medications will be administered to children by camp employees that are not trained or certified in any medical field. This includes Tylenol, Ibuprofen, and other over the counter medications.
- Pacific Camps employees will administer medication to children **only** when a parent has completed our medication forms. You can get these medication forms at our front desks.
- Please be prepared to spend a few extra minutes if you need to drop off medication at camp.
- No medication can be on site unless it has been properly signed in with our medication forms and has been given to our Front Desk staff. Parents can message their site to ask additional questions regarding our medication policy or medication check in procedure to save time.
- All medications including over the counter medications must be in the original container or packaging.
- Each prescription medication bottle must have a current prescription label with the child's name, the dosage, and the physician's name on it. All medications **must** be checked into the front desk. Please inform the site Director if the medication needs to be refrigerated. I/We hold Pacific Camps and Family Resources harmless of any damages or responsibility due to insufficient storage or refrigeration of medications.
- For your child's safety, if he/she needs an epi pen or an emergency inhaler, we ask that you send in an extra epi pen or emergency inhaler for camp to have on hand for the duration of time your child attends camp.
- We must be notified if your child has a communicable disease/condition (e.g. lice, chickenpox, fifth disease etc.), as it is our responsibility to notify other families of the risk in the event of an outbreak. We are committed to doing all we can to keep lice out of our community. We encourage you to have your child checked for head lice by a school nurse or pediatrician prior to attending Pacific Camps programs.
- Pacific Camps has a no Nit policy as it pertains to Lice. In accordance with that policy we will not allow campers to attend Pacific Camps if our staff finds live lice or a nit in your child's hair. This is for the safety and consideration of all campers and staff. If our staff does find lice or a nit in your child's hair, they will be sent home immediately. Your camper is welcome to return the day following treatment, permitting they are lice and nit free. We ask that you alert the camp when your child has lice so that we can alert other camp families to be alert to checking their children. They will be rechecked upon arrival. After receiving professional treatment for lice, a letter can be provided to the Director and the child may return to camp.

- No refunds will be issued for canceled registrations or missed days due to lice or any other type of communicable disease/sickness.
- **COVID:** If your child tests positive for Covid-19, you must notify the site as it is our responsibility to notify other families of the risk. He/she may not attend Pacific Camps for the current CDC recommended time. If your child is quarantined by another entity (school, doctor's office, etc.), they may not attend camp until the required quarantine time is completed, even if the child is not showing symptoms. No refunds will be issued for missed days due to Covid-19.
- As the Parent or Authorized Representative, I hereby give consent to Pacific Camp Family Resource, Inc. to obtain all emergency medical or dental care prescribed by a duly Licensed Physician (M.D.), Osteopath (D.O.) or Dentist (D.D.S.) for my child. This care may be given under whatever conditions are necessary to preserve the life, limb, or well being of my child.

Pacific Camp Family Resource, Inc.

Assumption of Risk, Release of Liability & Indemnity Agreement

In consideration of the services of Pacific Camp Family Resource, Inc., their agents, owners, officers, volunteers, participants, employees, and all other persons or entities acting in any capacity on their behalf, including designers, manufacturers, and installers of any climbing walls & skate parks, equipment, or programming (hereinafter collectively referred to as "Pacific Camps"), I, (hereinafter also referred to as "climber, skater, participant, or camper") hereby agree to release and discharge Pacific Camps on behalf of myself, my children, my parents, my heirs, assigns, or personal representative and estate.

I acknowledge that climbing on artificial climbing wall, fixed or portable, or the use of other climbing apparatus, or the use of skate park equipment entails many inherent, known, and other unanticipated risks which could result in physical or emotional injury, paralysis, death, or damage to myself, to property, or to third parties. I understand that such risks cannot be eliminated without jeopardizing the essential qualities of the activity. I also know and accept that climbing or instruction by Pacific Camps is not intended to prepare me for the risks and hazards of outdoor climbing or other use of climbing equipment and facilities. I know that by participating in the activities described, I risk personal injury or death from many causes, including (but not limited to) the following: (a) slips, trips, or falls while using the facilities or equipment, climbing walls, and skate parks, loose and/or damaged artificial holds, landing surfaces, floors, stairs, and/or ramps; (b) entanglement with ropes or other equipment; (c) failure to climb or belay safely or within my own ability; (d) misuse or failure of the facilities or equipment; (e) involvement in falls of other persons or their equipment, or involvement in falls in which I or my equipment strikes or becomes entangled with others; and (f) reliance upon inexperienced persons assisting me in the preparation, inspection, or use of harnesses, and other equipment.

I know that risks exist in all places and in all activities conducted by Pacific Camps, including the use of climbing walls, skate parks, program events, or transportation to or from an event as well as in the use of other equipment, and participation in classes or activities sponsored by Pacific Camps. I also know that safety equipment, proficiency checks, supervision, and enforcement of rules by Pacific Camps do not and cannot guarantee my or my child's safety. Therefore, I Freely Accept and Fully Assume the Risk That I or My Child Can Get Hurt, not only in the ways described above, but also in ways that are unknown and unexpected, and even if I follow the instructions or advice of Pacific Camp's employees.

I choose to use Pacific Camps' facilities and equipment in spite of the risk of injury or death, and in addition to the representations I have made above, I agree as follows:

I Hereby Waive And Release Any And All Claims that I or my heirs have or may have in the future against Pacific Camps for any loss, damage, expense, or injury, including death, suffered from or in connection with my use of these facilities or equipment, or participation in activities sponsored by Pacific Camps, due to any cause whatsoever, including Negligence on the Part of Pacific Camps.

I Hereby Relieve Pacific Camps From Any Duty To Protect Me From Harm, and agree that even if Pacific Camps chooses to implement safety procedures, such actions shall not alter the fact that Pacific Camps has no duty to protect me.

I Will Hold Harmless And Indemnify Pacific Camps for liability for property damage or personal injury, including death to myself and any other person resulting from or arising in connection with my use of these facilities or equipment, or participation in activities sponsored by Pacific Camps.

I have had sufficient opportunity to read and understand this Agreement and intend that it be binding on me, my heirs, executors, administrators, administrators, and assigns.

You can get hurt using these facilities and equipment. If you do not wish to accept the risk of injury or death, then you may return this release unsigned.

I am the parent or guardian of the minor named above. I hereby make and enter into each and every representation, waiver, release and indemnity described above on behalf of myself, the minor, and any other parent or guardian of the minor. I intend to give up my right, the minor's right, and the right of any other parent or guardian to maintain any claim or suit against Pacific Camps arising out of the minor's use of Pacific Camps' facilities or equipment, or participation in activities sponsored by Pacific Camps. I believe and represent that I HAVE LEGAL AUTHORITY TO MAKE THESE WAIVERS AND RELEASES, and I agree to indemnify Pacific Camps for all liability arising out of any lack of authority on my part to make such waivers and releases.

**Thank you for enrolling in
Pacific Camps and reading
through the
Pacific Camps Handbook!
We look forward to serving
your family this year!**

